**FOR IMMEDIATE RELEASE**  **CONTACT**

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**Chartway Welcomes Ross Dundlow, VP of Default Management and Fraud**

**Virginia Beach, VA (July 2, 2024)** – Chartway Credit Union welcomes Ross Dundlow as its new vice president of default management and fraud. In this role on the leadership team, Dundlow is responsible for overseeing the credit union’s default management and fraud prevention efforts, developing strategies to mitigate risk, and ensuring the organization’s financial integrity.

Dundlow is a senior-level operations leader with nearly thirty years of experience in financial services, higher education, and telecom. His broad expertise will strengthen Chartway’s commitment to protecting its members and maintaining financial integrity.

“We are thrilled to welcome Ross to the Chartway team,” said George Pita, Chartway’s chief credit & portfolio officer. “His extensive experience and proven leadership in diverse industries, along with a strong background in data and analytics, will be invaluable in managing default and fraud as we continue to safeguard our members’ financial well-being.”

“I look forward to partnering with the Chartway team as we strategize best practices in engagement with our members,” said Dundlow. “Building relationships is critical in serving each other and our members. I know the culture at Chartway centers around quality for our members in every interaction, and I’m excited to be part of it.”

Previously, Dundlow held significant roles at PRA Group, where he established the company’s first workforce planning department and led operations support via analytics, strategy, technology, and production. His earlier career included key positions at Regent University, where he oversaw operations support functions for customer service, sales, and financial aid. He led capacity planning and logistics at Verizon for the Mid-Atlantic region and the Commonwealth of Virginia.

**Learn more about Chartway Credit Union at** [www.Chartway.com](http://www.Chartway.com)**.**

**About Chartway**

Since 1959, Chartway has been unlocking the potential of individuals and families so they can thrive. Member-owned and values-driven, our $2.9 billion credit union proudly serves more than 230,000 members with branches in Utah, Texas, and Virginia. We’ve been recognized by Forbes as one of America’s Best-In-State Credit Unions, included on American Banker’s Top Credit Union to Work For list, and received numerous other top workplace and best credit union accolades. Reflecting a bright way forward, our charitable arm – the Chartway Promise Foundation – has granted nearly $15 million to provide medically fragile children and their families memorable experiences that bring joy, hope, and smiles. For information on our vibrant organization, please visit [www.Chartway.com](http://www.Chartway.com) and follow us on [Facebook](http://www.facebook.com/chartwayfcu), [Twitter](https://twitter.com/ChartwayFCU), and [Instagram](https://www.instagram.com/chartwayfcu/).

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